



City Departments and Resources

Community Affairs

Team: Keysha Brown – Director of Community Affairs Lesley Walker – Deputy Director of Community Affairs Portia Foster- Constituent Services Manager Angela Hardison – Community Engagement Manager	 The logo for the City of Mobile's Community Affairs department, featuring a stylized green 'M' with a blue star and waves, and the words 'COMMUNITY AFFAIRS' in green below it.	https://www.cityofmobile.org/departments/community-affairs/
Public Records Requests (Just FOIA)	If you would like to request a public record from the city of Mobile, click the following link and submit a new request. You may also use this link to track an existing request, but make sure you have your request number and security key. (*Note* payment of any fee associated with requested records must be paid before records are released)	https://mobileal.justfoia.com/publicportal/home/newrequest
Feel Good Friday Nominations	Each Friday, Community Affairs will highlight Mobilians who positively impact the lives of those in the communities in which they live. Nominate someone by completing the form.	 A square QR code that, when scanned, likely leads to the Feel Good Friday Nominations form.
Community Affairs Feedback & Suggestion Form	The City of Mobile's Community Affairs team wants to hear from you! Your feedback and suggestions can help resolve current issues and better direct our department's work in serving the local communities.	 A square QR code that, when scanned, likely leads to the Community Affairs Feedback & Suggestion Form.

Neighborhood Development (5th Floor)

Neighborhood Renewal Program		Works to return abandoned tax-delinquent properties to beautiful and vibrant parts of our community. By utilizing legislation, this allows the city to cut in half the time required by private investors to quiet title potential properties.	(251) 208-7415
EPIC Home Program		Grant program that provides funding to be used exclusively for affordable housing activities to benefit low-income households. HOME funds can be used to finance a wide variety of affordable housing activities that generally fall into four categories: rehabilitation of owner-occupied housing; assistance to home buyers; acquisition, rehabilitation, or construction of rental housing; and tenant-based rental assistance.	(251) 208-6294
Down Payment Assistance Program (Community & Housing Development)		Funding that helps families and individuals realize their dream of homeownership. For first-time homebuyers who meet the income requirements and intend to occupy the home as their primary residence.	(251) 208-7596
Legal Services Alabama		Pre-purchase counseling and homebuyer training classes	(251) 433-6560 x3424
Consumer Credit Counseling Services of Mobile		Pre-purchase counseling and homebuyer training classes	(251) 602-0011
Legal Services Alabama- Will & Probate Services		Provides free drafting and execution of wills & free probate of will to low-to-moderate income property owners and senior citizens residing in the city of Mobile.	(251) 433-6560

Micro Enterprise Loan Program up to \$2500 (Office of Supplier Diversity)	A program to assist local small, disadvantaged business owners in the construction field obtain insurance and bonding for company projects. Funds were made available through the U.S. Housing and Urban Development Department (HUD)	(251) 208-7362
Looking to grow your small business? (Office of Supplier Diversity)	Bid on City contracts and gain access to new opportunities. This portal will connect you with city staff, provide information specific to your business and industry, and allow you to get help from experts.	workwith.cityofmobile.org
Section 3 Certification	Job training, employment, and contracting opportunities for public housing residents	(251) 208-7632

Build Mobile (3rd Floor)

CSS Portal	Online permitting- City of Mobile Apply for a permit, track progress, schedule an inspection, and more	csspermitting@cityofmobile.org
Planning and Zoning	Zoning, Subdivision, Signs, Planning Commission, Board of Adjustment, Tree Commission	(251) 208-5895 planning@cityofmobile.org
Inspections	Building Codes, Construction Questions	(251) 208-7198 inspection.services@cityofmobile.org
Permitting and Predevelopment	Permit Questions and Plan submissions	(251) 208-7602 permitting@cityofmobile.org
Historic Development	ARB, MHDC	(251) 208-7281

Trash and Garbage

Residential Trash Pickup		Holiday updates and more info call public works	(251) 208-4100
Dead Animal removal		Removal is available from City streets, curbside, and other accessible City properties. No removal from private residence or property or commercial property.	(251) 208-5311
Recycling		4851 Museum Drive City's Western Administrative Complex in Langan Park across from the Mobile Museum of Art 308 Pinehill Drive Behind (to the North of) the Police Headquarters between Government St. and Airport Blvd. (check website for more info)	(251) 208-5311

Revenue Department (2nd Floor)

Business License and Renewals		A business license is required for any person, firm, or entity conducting business within the City of Mobile and the Police Jurisdiction. This annual license expires on December 31 st for the calendar year in which it is issued.	(251) 208-7462; Option 1 or in person 205 Government Street, 2 nd Floor, S Tower Or online at www.cityofmobile.org
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Parks and Recreation

Apply to be a vendor or a food vendor at MPRD events		To improve the quality of events, the Events Division has created an online application process that will present a clear and concise process for vendor participation.	(251) 208-1550 MPRD.RecDesk.com (create an account)
Free Booth Opportunities for Non-Profit Organizations		The City of Mobile Parks & Recreation Department is looking for non-profit organizations to set up informational booths at city events.	Visit MPRD.recdesk.com to register

Mobile 311

311 Services		• Electronically route service requests to the appropriate city government departments • Provide a neutral forum for citizens to make suggestions about city services and departments • Provide a way to track the progress of service request orders (SRO) • Answer questions citizens have concerning city organizations and services • Assist citizens in obtaining city services in a fair and efficient manner	Call 3-1-1 If you have an emergency, please call 9-1-1
24/7 Online Service		We have implemented our new 311 system and welcome you to submit your issues at your convenience	www.cityofmobile.org/services/311
Dial 3-1-1		If you would like to check the status of an incident submitted prior to October 7 th , 2019	Monday – Friday 7am-6pm

Mobile Government Plaza
205 Government Street
Mobile, AL 36602